

welcome

Dear Valued Guest,

It is our pleasure to welcome you to The Sagamore! If this is a first time visit, we thank you for choosing us, if you are a returning guest we are honored to welcome you back.

I am confident that Lake George and the quaint town of Bolton Landing will provide a memorable backdrop during your visit. First and foremost the "Queen of American Lakes" is at your beck and call. Enjoy the breathtaking views and pristine waters, and be sure to venture lakeside for a walk, swim or a cruise aboard The Morgan, our replica of a 19th century touring vessel.

There are many ways to spend your time here at the resort. Enjoy a round of golf on our signature Donald Ross designed course or get pampered with a relaxing and rejuvenating spa or salon treatment. Sit back and relax with a refreshing beverage by the outdoor pool, or enjoy some shopping at our Emporium, Spa and Golf shops, where you'll be sure to find that perfect gift to bring home.

Resort dining offers many exciting and wonderful choices! Our Italian restaurant, La Bella Vita, and Caldwell's Lobby Bar are perfect for a throughout the day dining experience. The Pavilion and LakeHouse, both located lakeside, provide fabulous views. The Club Grill, our signature steakhouse located at the golf course, and Mr. Brown's Pub, named after the first operator of the hotel, Myron O. Brown, will provide you with a distinct dining experience.

Now grab an Adirondack chair, sit back, relax and let the surroundings, service and sincere hospitality provide the experience you deserve. Please let us know if there is anything that we can do to make your stay more comfortable.

On behalf of all of us at The Sagamore, we wish you an enjoyable stay, and we look forward to serving you!

Sincerely,

Thomas Guay
General Manager

110 Sagamore Rd. Bolton Landing, NY 12814

Phone: 518.644.9400 | 866.385.6221 | Fax: 518.743.6108 | thesagamore.com

Over 100 years of luxury on Lake George

The Sagamore Resort's illustrious history began over one hundred years ago when hotel operator Myron O. Brown was inspired to build an exclusive resort community in the Adirondacks with luxurious Lake George accommodations. He turned to support from four Philadelphia millionaires who summered in the stately mansions on the Lake's western shore: E. Burgess Warren, William B. Bement, Robert Glendenning and George Burnham. Together they purchased Green Island as the future site of the resort and formed The Green Island Improvement Company, which was later joined by an investor, John Boulton Simpson, who would go on to become the company's president.

The Sagamore opened its doors in 1883 with luxurious Lake George accommodations that attracted a select international clientele, and quickly became the social epicenter for the wealthy residents of Green Island and Millionaires Row. The resort was destroyed by fire in 1893 and 1914. The Sagamore was fully reconstructed in 1930 through the efforts of Dr. William G. Beckers of New York City, one of the hotel's early stockholders, and William H. Bixby, a St. Louis industrialist. Together they financed the cost in spite of the period's bleak economic climate and The Sagamore continued to thrive, hosting the National Governor's Conference in 1954, which was presided over by Vice President Richard M. Nixon and Governor Thomas E. Dewey.



As times and tastes changed, The Sagamore fell into disrepair before closing its doors in 1981. In 1983, one hundred years after the opening of the first Sagamore, builder and real estate developer Norman Wolgin, of Philadelphia, purchased the hotel with the desire to restore its former grandeur. Wolgin formed a partnership under the name Green Island Associates with Kennington Ltd., of Los Angeles, to oversee the hotel's splendid restoration and secure The Sagamore's inclusion on the National Register of Historic places.

Today, The Sagamore continues the legacy first envisioned by Myron O. Brown, inviting guests to experience the unmatched beauty of the Adirondacks with luxurious Lake George accommodations, extraordinary dining, an award-winning spa and endless opportunities to enjoy our magnificent surroundings.

The area surrounding The Sagamore is rich in history. As early as 1642 the land was explored by the French who named the lake "Lac du Saint Sacrement" in honor of the Catholic sacrament. Fighting among the French, British and native population occurred in the lake region during the French and Indian War, and is recorded by James Fennimore Cooper in *The Last of the Mohicans*. After the final British victory the lake was renamed for King George II. Lake George and Bolton Landing are within the borders of the six million acre New York Adirondack State Park, created in 1892.



QUICK GUIDE

EMERGENCY NUMBERS

Hotel Security: **Press "0"**
Medical Emergencies: **Press "0"**
Other Emergencies: **Dial "911"**

SAFETY FEATURES

State-of-the-art fire emergency system
Safe-deposit boxes located in our
Security department
In-room safes, free of charge

At The Sagamore, guest safety is our first concern, we ask that you please take a moment to review the important information provided below. Our Security Staff is available to help you 24 hours a day. If you have any questions, please press "0".

EMERGENCY PROCEDURES

The most important part of our safety program is making sure that you know what to do in the event of an emergency. When you arrive, please take a moment to look for the emergency exits on your floor. Exits are shown on the floor plans on the back of your guest room door. Pull station alarms are also located on each floor. In the event of an emergency, please pull the alarm nearest the problem. We recommend that you take a few precautionary measures when you check into any hotel:

Locate emergency exits

Carefully review the map on the back of your guest room door

Locate the nearest fire extinguisher and fire alarm



QUICK GUIDE

FIRE SAFETY PROCEDURES

The Sagamore is equipped with a state-of-the-art efficient fire emergency system that includes a sprinkler system and smoke detectors in guest rooms and hallways. You should immediately evacuate the Hotel if any of our detection systems sound a warning, you have seen smoke or fire, or you have been instructed to evacuate by Hotel or Fire Department personnel. We ask that you please familiarize yourself with the following Emergency procedures:



EXITING HOTEL

- Take your room key with you and locate the nearest fire exit on your floor
- Test your door for heat or smoke before opening it
- If the hallway is clear, exit by the nearest stairway until you reach ground (street) level
- Do not use elevators as a fire exit
- Hotel and/or Fire Department personnel will direct you to temporary shelter

IF YOUR DOOR FEELS WARM OR IS IMPASSABLE

- Place wet towels at the base of the door | Press "0", give your name and room number
- Turn off your air conditioner or heater to keep smoke from entering the room
- Get down on the floor to avoid inhaling smoke

*For more detailed information on fire emergencies, please refer to the
Safety Information outline on the inside of your guest room door.*

TRAVELER SAFETY TIPS

We want to do all we can to help you enjoy a memorable and safe stay at our hotel.

Here are a few tips for your safety and security while you are traveling:



INSIDE THE GUEST ROOM

Lock your door securely using all locking devices when you are in the room,
and always use the viewport to identify visitors

Before opening your guest room door, ask for identification

If you are uncertain about anyone who comes to your door, press "0" on your phone

You may place your valuables in the safe available in your room. Safe-deposit
boxes are also available in the Security department

Check to make sure connecting room doors are locked

OUTSIDE THE HOTEL

Be observant and look around carefully before entering parking lots

If you are traveling in a vehicle don't leave any valuables within view

If you see or hear suspicious activity around the hotel, please
notify a hotel staff member immediately

SECURITY

SAFE DEPOSIT VAULT

The in-room safe is an amenity provided for your convenience and security. However, the in-room safe does not replace the safe deposit box, which the hotel is required to provide pursuant to the state law limiting an innkeeper's liability for loss of valuables and does not modify, in any way, the hotel's liability under this law.

Contact "Consider It Done" for assistance by dialing "0".

DOOR VIEWER

An extra wide-angled door viewer is installed in your guest room door. Please use this viewer before answering a knock at the door. If you are suspicious of the person at your door, please contact "Consider It Done" for assistance by dialing "0".



DOG POLICY

The Sagamore Resort welcomes well-mannered dogs in our Lodge rooms and suites. Guests bringing dogs will be charged \$75 per night per dog, with a maximum of two dogs per room. Further room type and location restrictions may apply. Guests will be responsible for any property damage inadvertently caused by their dogs. Please refer to our website www.thesagamore.com for additional information on our dog policy.

OCCUPANCY POLICY

For guest safety and optimal comfort in our accommodations, additional bedding outside of the existing bed configuration in our guest rooms and suites will not be provided. This includes rollaway beds and cots. The Sagamore Resort does offer full-sized cribs and pack-n-plays upon request for children up to age three, provided they are within the safety guidelines of the equipment provided.

SMOKING POLICY

We are happy to provide a smoke-free environment. Smoking in the hotel or in the guest rooms is not allowed. A \$250.00 recovery fee per incident will be charged for smoking in your guest room, and will be applied to your guest folio. A designated smoking area is available outside the hotel, and is located 25 feet from the front entrance.



RESORT FEE POLICY

No portion of the resort fee goes to any resort associate, and no portion of the resort fee constitutes a gratuity. One hundred percent of the resort fee is used for the following services:

Resort Parking | In-Room Bottled Water Daily

Wireless Internet in the Hotel, Guest Rooms, and Public Spaces Where Available

Access to the Fitness Center

Access to Pools and Waterfront Areas
(available seasonally)

Morgan Cruise
(operated seasonally)

Use of Tennis and Pickleball Courts

Nightly Turndown Service Upon Request

Resort Activities

Access to the Rec



Please dial “0” to be connected to “Consider It Done” for assistance with arranging any of the following services. Please do not hesitate to ask for assistance should you not find what you are looking for. We want to ensure that your stay is as comfortable as possible, and we look forward to serving you.

BABYSITTING

Reservations are required, and a 4-hour cancellation policy applies. A minimum of three hours is required for service. Rates are \$15.00 per hour for one child, and \$20.00 per hour for two to three children. Maximum of three children per babysitter. Reservations can be made through the Front Desk.

BELLMEN LUGGAGE ASSISTANCE

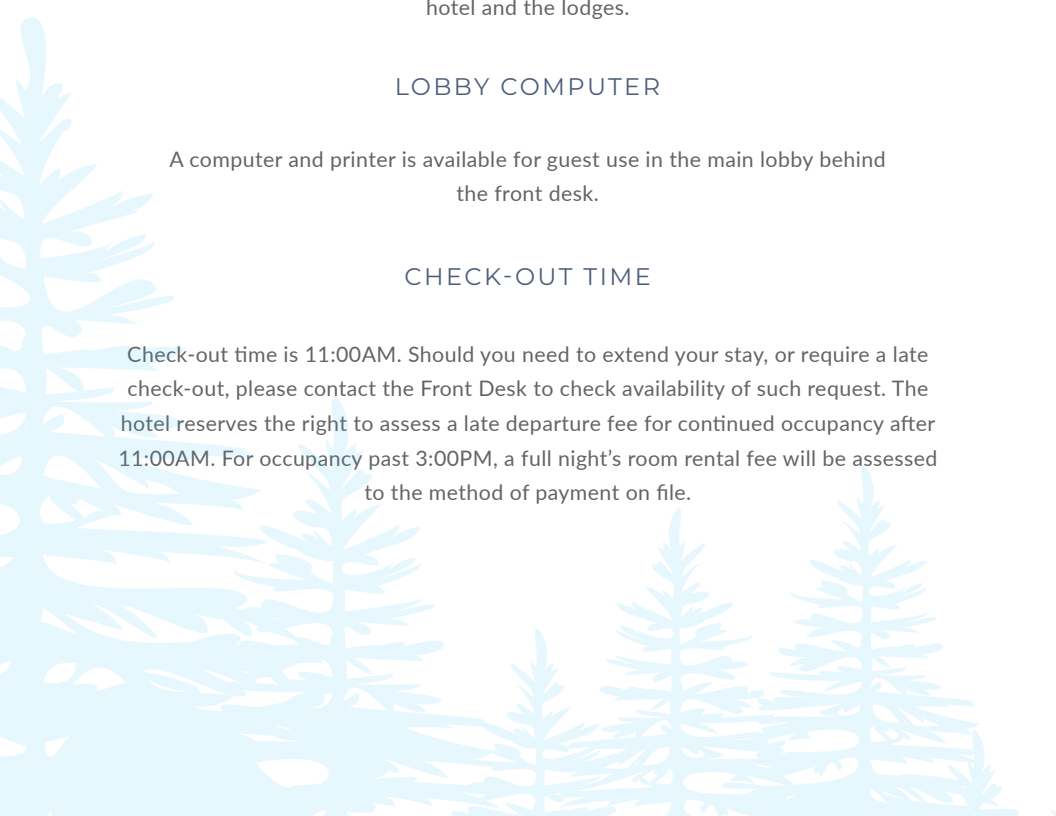
Bellmen are available to assist with delivering or moving luggage, at both the main hotel and the lodges.

LOBBY COMPUTER

A computer and printer is available for guest use in the main lobby behind the front desk.

CHECK-OUT TIME

Check-out time is 11:00AM. Should you need to extend your stay, or require a late check-out, please contact the Front Desk to check availability of such request. The hotel reserves the right to assess a late departure fee for continued occupancy after 11:00AM. For occupancy past 3:00PM, a full night's room rental fee will be assessed to the method of payment on file.



CONCIERGE AND FRONT DESK

Available to assist you with anything you may need during your stay, including restaurant reservations, tickets, golf, transportation and information on local attractions.

EMERGENCY & SECURITY

Emergency evacuation instructions are located on the back of your guest room door.
Please refer to the "Safety and Security" tab for more information.

FITNESS CENTER

(Available 24 hours)

Located on the South Wing of the Main Hotel, three levels below the Main Floor.
Please use your room key to access the facility.

GIFT SHOP

Find the perfect gift to take home. The Emporium offers logo apparel, gourmet food items, jewelry, newspapers and various sundries.
Located on the lobby level of the Main Hotel.



THE SPA AND SALON SHOP

Choose from a wide selection of products to pamper yourself, and continue your spa and salon experience at home. Located one level below the Main Floor.

GOLF PRO SHOP

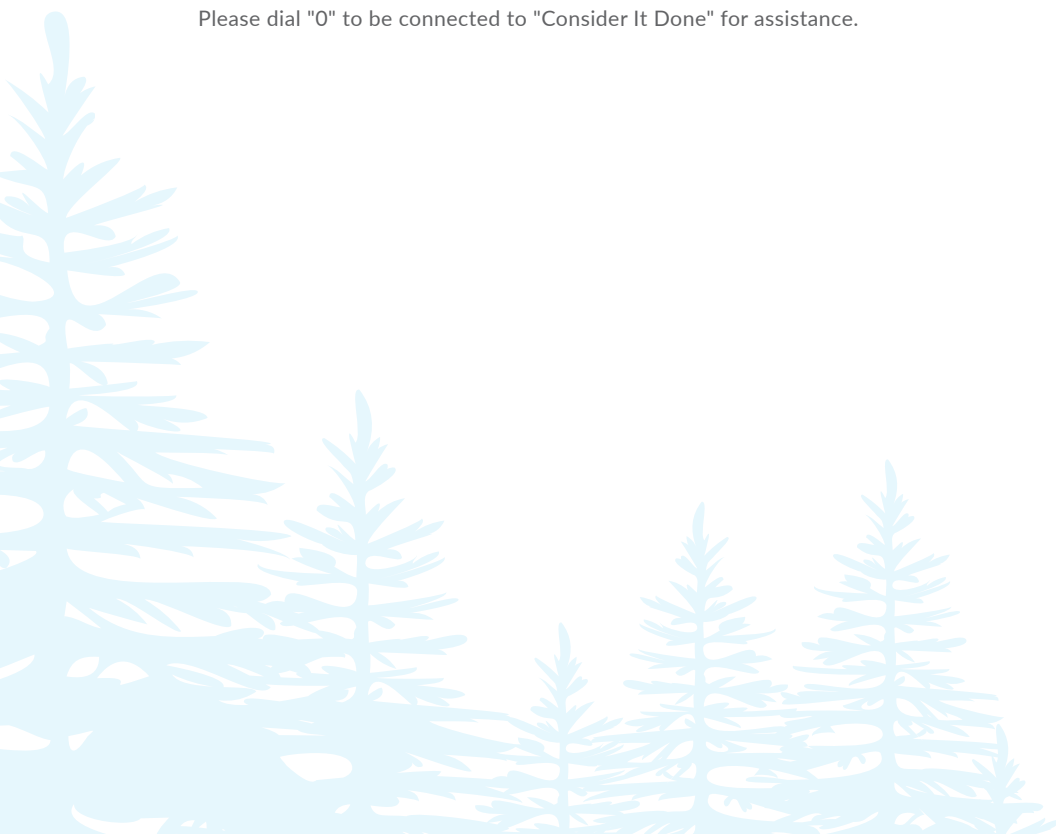
Fully supplied with clothing and equipment for purchase or rent.
Located at our Golf Course.

INTERNET ACCESS

Most areas of the property are equipped with complimentary high speed wireless internet. For technical assistance in connecting to our network, please call "Consider It Done" for assistance by dialing "0".

LAUNDRY SERVICES

Please dial "0" to be connected to "Consider It Done" for assistance.



TRANSPORTATION AND ISLAND SHUTTLE

Transportation is available for service on and off the island, please dial "0" to be connected to "Consider It Done" for assistance.

ICE

MAIN HOTEL Bellman can deliver ice to your room at your request. Please dial "0" to be connected to "Consider it Done" for assistance.

LODGE BUILDING ice huts house ice as well as vending machines. Huts are located between lodges 2 & 3, 5 & 6, and at the south end of building 7.

PARKING

Complimentary Valet parking is available at the front of the Main Hotel. Self-parking is available to our guests in the lots adjacent to all lodge buildings.



GOLF

Honored by Golf Magazine as one of its Silver Medal Resorts, the 18-hole Sagamore Golf Course commands stunning views of Lake George and was designed and built under Donald Ross' personal supervision in 1928. As part of a \$75 million restoration in 1985 this exceptional hillside course was fully restored in accordance with Ross' original blueprints.

In classic Ross fashion, The Sagamore Golf Course uses the natural environment to give each hole its challenge and beauty. The holes are routed naturally through an upland meadow and the Adirondack woods, where white birches enliven the evergreen forest.

To accent the rolling mountainside terrain, Ross planted heather from his own native Scotland within the meadow. Lush fairways are narrow and lined with hardwoods, while deep bunkers surround undulation greens. The Sagamore's par 70 championship course is located on the mainland and also features a practice range, professional instruction and a fully-stocked Pro Shop. Shuttle service is provided to and from the resort.

Tee times are required, shuttle available upon request.

THE SAGAMORE PRO SHOP

The Sagamore's award-winning Golf Pro Shop has everything you need to enjoy your day on the course. Need to fine-tune your swing or short game? Our expert instructors can help you master the sport with private one-on-one lessons.

THE SPA & SALON

Awaken your sense of health and well-being among the natural beauty of the Adirondacks. Our celebrated Lake George Spa is now home to The Sagamore Salon. Natural woods and soft, neutral tones welcome guests to a tranquil sanctuary with 14 treatment rooms, a relaxing hydrotherapy area and irresistible treatments designed to nurture the body and revitalize the spirit. After just one visit you'll understand why we are one of the most celebrated spas in Lake George, NY.

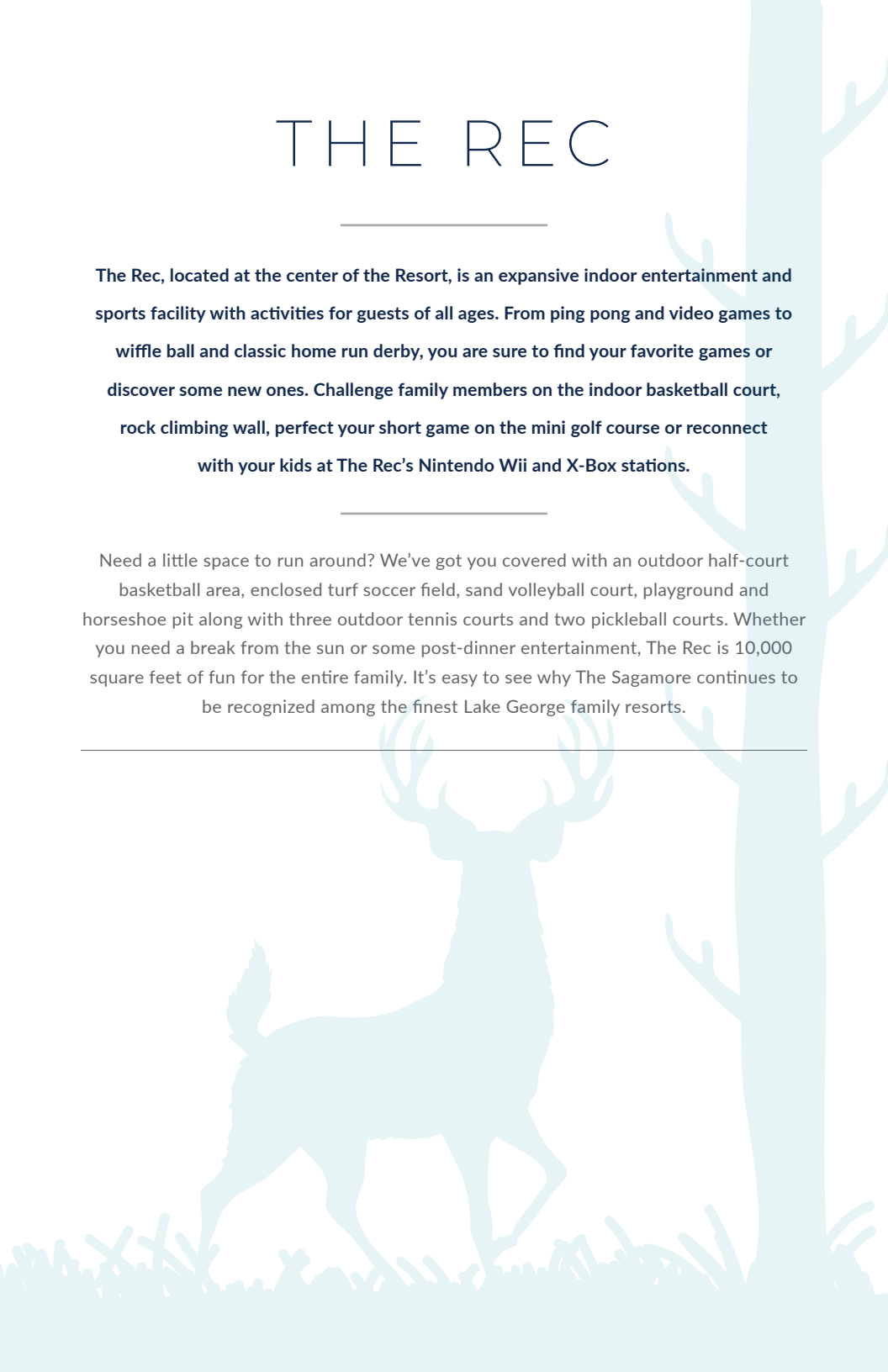
The Sagamore's experienced spa therapists will customize each service to address your unique needs and wellness goals from soothing massages and facials to luxurious body treatments. Complete your spa experience with a sleek new look from our salon stylists. The Spa and Salon at The Sagamore is also happy to offer bridal or special occasion hair styling and make-up services as well as romantic couples massages and tempting spa packages and rituals. *Appointments are required.*



THE REC

The Rec, located at the center of the Resort, is an expansive indoor entertainment and sports facility with activities for guests of all ages. From ping pong and video games to wiffle ball and classic home run derby, you are sure to find your favorite games or discover some new ones. Challenge family members on the indoor basketball court, rock climbing wall, perfect your short game on the mini golf course or reconnect with your kids at The Rec's Nintendo Wii and X-Box stations.

Need a little space to run around? We've got you covered with an outdoor half-court basketball area, enclosed turf soccer field, sand volleyball court, playground and horseshoe pit along with three outdoor tennis courts and two pickleball courts. Whether you need a break from the sun or some post-dinner entertainment, The Rec is 10,000 square feet of fun for the entire family. It's easy to see why The Sagamore continues to be recognized among the finest Lake George family resorts.





POOLS

The Sagamore Resort features both indoor and outdoor heated pools with breathtaking views of Lake George. Spanning 10,000 square feet, our outdoor terraced pool deck boasts an impressive 95,000-gallon pool, 250 chaise lounges and a warming pool. Soak up the sun while gazing over the timeless beauty of the Adirondacks with some refreshments from the Splash Pool Bar. Our Lake George vacation resort also boasts a sheltered 40-foot pool with an open-air concept overlooking Lake George. Relax in the Jacuzzi or read a book in the lounge area regardless of the weather outside. Wristbands are required for use of the pools during the high season.

TOWELS AND POOL CHAIRS

Guests can pick up towels from our indoor pool area. To ensure all of our guests have an enjoyable experience, reserving of lounge chairs is prohibited. We will remove and secure belongings from unattended lounge chairs. Wrist bands are required from Memorial Day to Labor Day.

SWIMMING IN THE LAKE

Take a refreshing dip in the pristine waters of beautiful Lake George! Along the waterfront, located off the carpeted dock, are two options for swimming. Located on the left side of the dock are stairs leading into the enclosed shallow end. Located on the right side of the dock is the deep end with swim platform. The deep end swimming area is monitored by a life guard during operational hours. Also located at the waterfront is our sandy beach adorned with lounge chairs and umbrellas.

FISHING

Grab your pole and fish right off The Sagamore dock. Poles and worms are available for guest purchase in the Gift Shop.

FITNESS CENTER

Open 24 hours. Featuring complimentary use of the latest in fitness equipment, available to guests 16 years of age or older. Please use your room key to access the facility. A variety of classes are offered. Located on the South wing three levels below the main floor.

NATURE TRAIL

Entrance is located between Lodges 2 & 3. The trail follows the shoreline and ends at the north end of lodge 6.

HORSESHOES AND BOCCE BALL

Located adjacent to The Rec Center.

CROQUET

Located on the teardrop lawn.

TENNIS & PICKLEBALL

Play a game of singles or doubles on one of The Sagamore Resort's three outdoor tennis courts, including two with Har-Tru surfaces and try your hand at pickleball on one of our two courts. During the summer months, our resort offers clinics with a professional instructor along with the option to arrange private and group lessons.

The Sagamore courts are located adjacent to The Rec Center and available daily from 8am to 8pm weather permitting. *Reservations are recommended.*

THE MORGAN

Set Sail for a Lake George Vacation Aboard The Morgan

All Aboard! The Morgan is The Sagamore Resort's 72-foot replica of a 19th-century touring vessel, offering guests an unforgettable Lake George vacation experience.

Take in some of the best views the Adirondacks have to offer as you sail in style across the lake's clear waters and into the narrows. Cruises aboard The Morgan are approximately 1.5 hours long and are included in your resort fee. Seating is limited, and is on a first come first served basis.

The Morgan is also available for private corporate and social events.

The Morgan can accommodate up to 75 guests for a one-of-a-kind event, and serves as a distinctive backdrop for executive retreats, family reunions, and romantic Lake George weddings.



TELEPHONE GUIDE

TO DIAL ROOM TO ROOM

MAIN HOTEL ACCOMMODATIONS:

Dial 7 + Room Number

LODGE AND HERMITAGE

ACCOMMODATIONS:

Dial 7 + Building Number + Room Number

LOCAL CALLS (COMPLIMENTARY)

Dial 9 + 518 + 644 + Number

DIRECTORY ASSISTANCE

LOCAL | \$1.25

Dial 9 + 518 + 555-1212

LONG DISTANCE | \$1.25

Dial 9 + 1 + Area Code + 555-1212

LONG DISTANCE

WITHIN 518 AREA:

Dial 9 + 518 + Room Number

OUTSIDE 518 AREA:

Dial 9 + 1 + Area Code + Number

Domestic Long Distance calls are billed to your room at premium AT&T rates plus 50% and are subject to applicable taxes.

INTERNATIONAL CALLS

DIRECT DIAL:

Dial 9 + 011 + Country Code +
City Code + Number

OPERATOR ASSISTED:

Dial 9 + 01 + Country Code +
City Code + Number

International calls are billed to your room at premium AT&T daytime rates plus 50% and are subject to applicable taxes in addition to a \$5.00 per call access charge.

Operator Services provided by IOS, a wholly owned subsidiary of ILD Telecommunications Inc. For Customer Service: Dial 9 + 1-800-350-0347. Direct comments or concerns to: FCC, Enforcements Division, Common Carrier Bureau/FCC, Rm. 6202, 2025 M St. NW, Washington, DC 20554.

VOICE MAIL

From your room, press line 1, then press the key marked Voice Mail. You will have the ability to (1) Save (2) Delete or (3) Repeat messages that have been left for you.

To access voice mail outside of your room dial "0" to be connected to

"Consider It Done" for assistance.

RESTAURANTS



Experience real Italian food, just as families have done for generations in Italy. Simple, yet artfully prepared dishes using wonderfully fresh garden-grown ingredients. Served in a spectacular lakefront setting. Serving Breakfast, Lunch and Dinner daily. Dress is casual during the afternoon and *Smart Casual during dinner hours.



Myron O. Brown, the first General Manager of The Sagamore, would be proud of his namesake. Enjoy casual dining in a friendly Adirondack Camp atmosphere and after-hours nightlife. Dress is casual.



STEAKHOUSE

Enjoy sophisticated dining in our New York-style steakhouse, nestled in a natural setting. The Club Grill provides a spectacular mountain view from the patio and features grilled specialties for dinner. Hours of service vary by season. Dress is *Smart Casual.



Caldwell's provides a perfect meeting place to gather with family and friends over a robust glass of wine while enjoying a trendy casual menu, lighter fare and delectable dessert specialties.



The perfect location to have a lakeside lunch or dinner. The lunch menu includes an array of salads and sandwiches. Dinner menu features à la carte entrées, appetizers and desserts. Dress is Casual during the afternoon and *Smart Casual during dinner. Hours of service vary by season.

RESTAURANTS



Dine on delectable cuisine and enjoy a panoramic view of Lake George, recalling the easy-going time of another era. Everything here including our delectable lighter fare is designed to remind you what a pleasure life can be. Hours of service vary by season.



Our open-air venue with bar and wrap-around deck provides the perfect gathering place to celebrate life at the lake with family and friends. Enjoy refreshing and invigorating cocktail concoctions to cool your thirst along with delicious casual light bite offerings throughout the day or unwind with a sundowner cocktail in the evening. Hours of service vary by season.



Located next to our outdoor heated pool with sweeping views of Lake George lies the Splash Pool Bar. Colorful seasonal blooms, lighter fare and your favorite libations make it easy to linger longer on the deck for hours soaking up the sun and savoring the lake breeze. Hours of service vary by season.

*DRESS CODE

We appreciate everyone's cooperation in adhering to The Sagamore's dress code tradition. Sportswear and informal attire may be worn during the day at the resort and in our restaurants during breakfast and lunch hours, also in Mr. Brown's in the evening. Cover ups and shoes must be worn with bathing suits and spandex at all times in public areas.

La Bella Vita, the Pavilion, Club Grill & Caldwell's call for "Smart Casual" attire after 5:30 PM. Collared shirts, or sweaters for gentlemen 12 years of age and older. Presentable jeans, khakis, slacks and shorts are acceptable. For women 12 years of age and older, slacks or dress shorts, jeans, a dress or skirt, a blouse, turtleneck or sweaters are acceptable. Tank tops, "cutoffs" and bathing suits are not permitted in dining rooms during the evening hours.